

## Health Home Quality Improvement Workgroup - 2/2/2022

### Participants

Pamela Lester IME	Heidi Weaver IME	LeAnn Moskowitz IME
Tami Lichtenberg IME	David Klinkenborg AGP	Sara Hackbart AGP
Tori Reicherts ITC	Bill Ocker ITC	Flora Smidt IBHA
Susan Seehase IACP	Karen Walters IACP	Kristi Oliver Children's Coalition
Stacy Nelson Waubonsie	Amy May Waubonsie	Geri Derner YSS
Jen Cross Orchard Place	Kim Keleher Plains	Andrea Lietz Plains
Melissa Ahrens CSA	Christina Smith CSA	Faith Houseman Hillcrest
Ashley Deason Tanager	Stephanie Millard First Resources	Kristine Karminski Abbe
Shawna Kalous Plains	Rich Whitaker Vera French	Jamie Knowlin Vera French

### Notes

**Workgroup Plan:** Pam to send out Workgroup Plan that still in rough draft form

**Comprehensive Management:** The group to define who can do what? Is there any guidance on who takes the lead? (CMS leaves it up to the STATE to define). (slide 22).

**Kim Keleher Plains:** What does that mean to use HIT? (More discussion to come.)

**Kristine Karminski Abbe:** In later months will be diving into the HH services, as part of that and how it ties into documentation. Will there be examples from CRW? Vision of documentation for each of the HH services? (We can do that.)

#### Any Ah... Has?

- **Kristine Karminski Abbe:** Does CMS have a frequency of HH options/updates? OR is it as needed? Pam: if there are any questions that cannot be answered by her, Pam can submit the question(s) to CMS. Pam's guess is that CMS updates as needed.... IF there are updates, would assume it would be updated in MACPro.
- **Kristine Karminski Abbe:** Core services data- will we be bringing into our conversations wherever it fits best? Pam: we will be sure to discuss when we talk with Payment Methodology.

- **Stephanie Miller:** Using Medicare claims data - will that be used in our discussion? Feel that it would be good to include since many are dually covered. Pam: This is a discussion that is bigger than Health Home but there is a high level of duals enrolled and we can ask.
- **Kim Keleher Plains** Include in discussion, overview for the requirements and where we are meeting those now? Pam: Good discussion when we talk in 2 weeks.
- **Kristine Karminski Abbe:** We have come a long way in which we provide services. Could we bring core services data into the conversation. How we indicate on the claim what Health Home Services have been provided?
- **Christina Smith CSA:** I agree Kristine, I was struck with how different the program is now then it was when OIG was reviewing. There are many changes that have occurred.

#### **Any areas you feel we can spend extra time focusing?**

- **Kristine Karminski Abbe:** Where do CMH waiver and HAB fit in? Pam: yes, it would bring value to spend some time in that space.

#### **Next Steps:**

**Next week:** IHH SPA review and maybe IAC review - provide feedback and ask questions.

#### **Anything you feel that would be beneficial for this meeting/next time, e.g., documents?**

- **Stephanie Millard First Resources:** Flow chart that includes - Fed Requirements, SPA, MCO manuals, IHH services from top to bottom. What is the flow of that, what comes next within that flow? Pam: We can do that.
- **Karen Walters IACP:** with the lack of availability of CWH and HAB services (e.g., lack of staff), many members are relying on the IHH to support the services. Maybe discuss how much latitude does the IHHs have? What does that mean for the IHH? Pam: We can add that.